

# **Product Manual**

**Dual Side Series** 



Version:V1.0

Keewin Display Co.,Ltd.

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#### 1. Cautionary Measures

- 1.1 Read these instructions.
- 1.2 Keep these instructions.
- 1.3 Head all warnings.
- 1.4 Follow all instructions.
- 1.5 Please keep the unit upright during transport. Do not turn upside down.
- 1.6 Do not install or operate the unit near any heat sources such as open flame, radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 1.7 Protect the power cable from being pressed by weight.
- 1.8 To protect the unit from damage, please follow user manual guidelines and safely secure the unit on a stable surface/structure.
- 1.9 Air intakes and outtakes are located on the side or rear of the unit.

Please do not cover and reserve at least 200mm of clearance to ensure performance.



- 1.10 Please shut off the power supply when opening the unit for testing or maintenance.
- 1.11 Do not use corrosive liquids to clean the unit's surface. Please use non-woven fabric or cotton with a medium-strength cleaning agent.
- 1.12 Any modification to the unit is prohibited. Keewin Display is not responsible for any resulting damages.
- 1.13 Only use attachments/accessories specified by the manufacturer.
- 1.14 Do not touch internal components when the unit is powered on.
  Keewin Display is not responsible for any resulting deaths or injuries.
- 1.15 Please replace or clean the air intake filter at least once every six months.
- 1.16 Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, does not operate normally, or has been



dropped.

1.17 Please dispose electronics properly by strictly following all applicable laws and regulations.

#### **CAUTION**

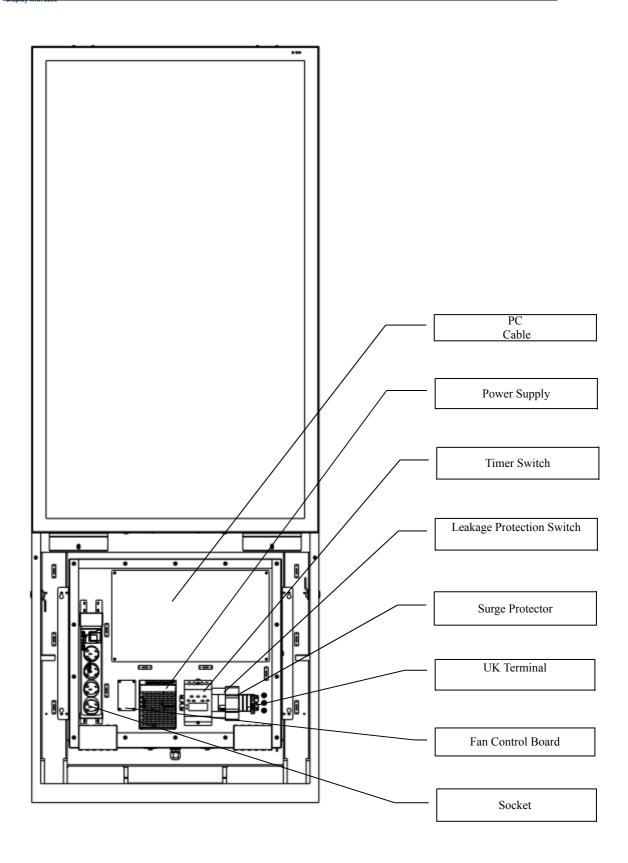
These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.



# 2. Design and Structure









# 3. Warning labels

## 3.1 High voltage label



Don't remove the covers if you see this label unless the power has been shut off.

## 3.2 Grounding label

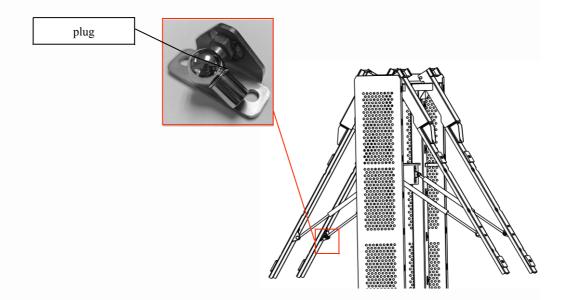




# 4. Installation and Adjustment

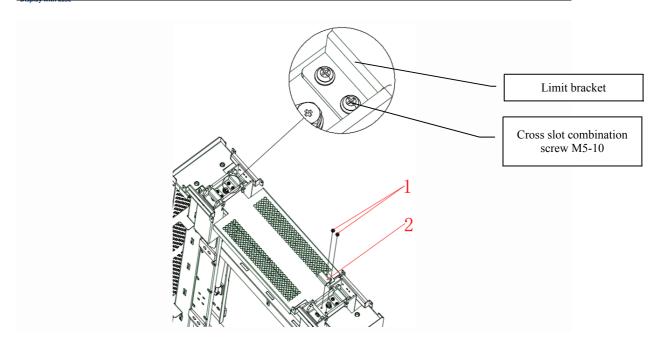
## 4.1 Signage Installation

1. Open the wall bracket, remove the pin on the gas spring rod end joint, and remove the gas spring.



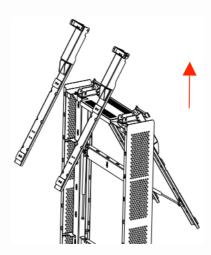
2. First remove the hinge limit block on the whole machine bracket.



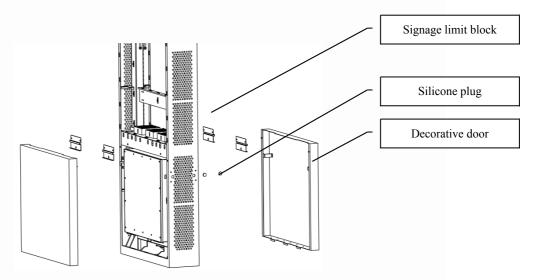




3. Remove the gas spring bracket.

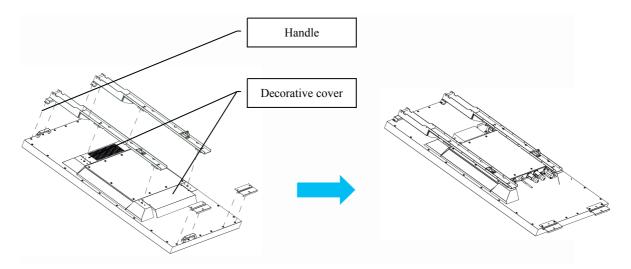


4. Remove the bottom decorative door and then remove the Signage limit block.



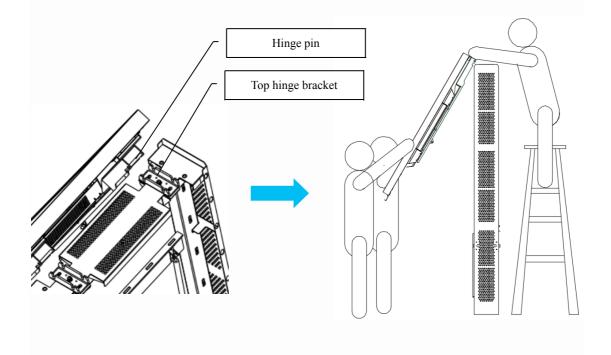
5. First remove the Signage handle, then install the wall mount and Signage limit bracket. Before installing the sign, you need to remove these two decorative covers. Remember to tighten the M6 screw after removing the handle.





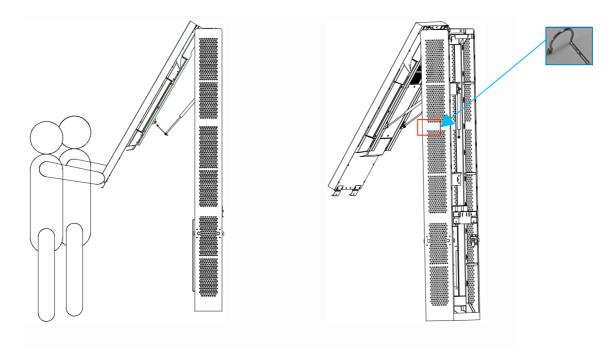
6. Two people lift the sign and one person drags the bottom of the sign, so that the sign is hung on the whole machine bracket at an angle of 30°.

One person standing on a ladder holds the sign so that the hinge pin is hooked onto the top hinge .support.



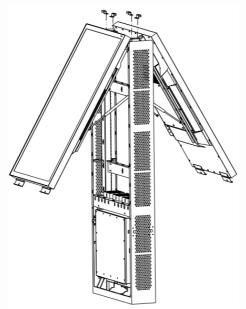
7. After the sign is installed, two people hold the sign open at a  $30^{\circ}$  angle, then install the gas spring and finally insert the plug.

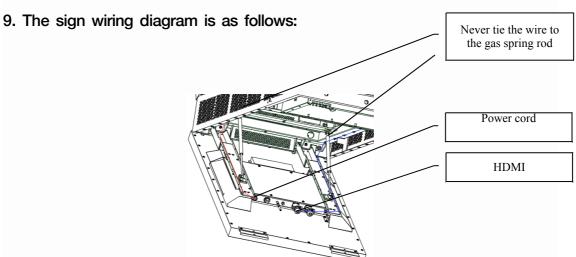






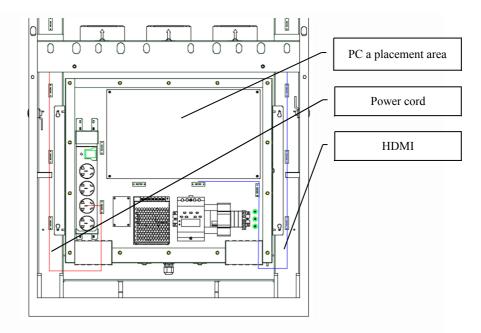
8. Install the other sign in turn and lock the top hinge limit block.



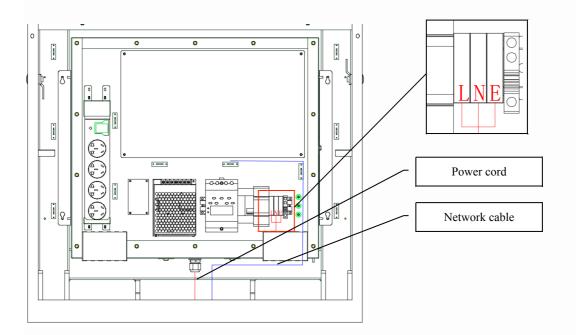


10. Internal wiring of the whole machine.



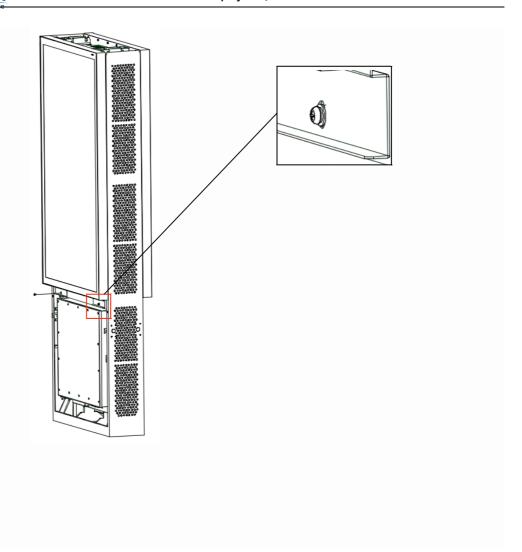


#### 11. External line.



12. Close the label and tighten the combination screws at the bottom.

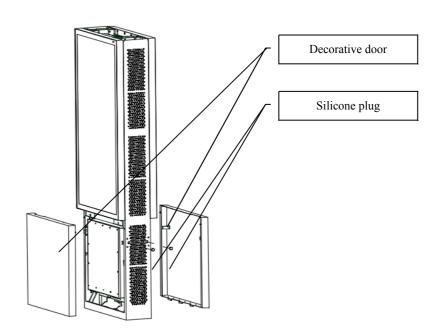






#### 4.2 Adjusting guiding

- Switch on main power supply, turn on power switch and verify system status.
- 2. Please refer to your own software for specific instructions.
- After verification, please close the two decorative doors and install the silicone plugs.

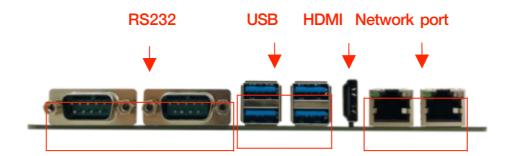




## 4.3 Reserved interface

4.3.1 PC

4.3.2





# 5. Troubleshooting

If the unit fails or the performance changes dramatically, check the unit in accordance with the following instructions. Remember to check the peripherals to pinpoint the source of the failure.

Symptom	Solution	
Power cannot be turned	-Check that both ends of the power cable are	
on. (Power indicator	plugged into the socket appropriately and the socket is	
does not light.)	operational	
No Input Signal	-Check that the signal cable is connected properly.	
message appears.	-Check that the power of the relevant peripherals is turned onCheck that the Input option that has been selected matches with the input signal.	
The remote control does not function properly.	-Check the batteries are not drained. (Use new batteries.) -Check that the remote control is within the operating rangeCheck that the remote control is pointed to the remote control window in the displayCheck that there are no obstacles between the remote control and the remote control window.	
	-Check that there are no emission (Car , HV cable or Neon	
	lamp) or other possible interference sources.	
Image color or quality	-Check that all the video settings are adjusted appropriately,	
deteriorates.	such as brightness, contrast, color etc.	
Screen position and	-Check that the screen position and size is adjusted	
size are incorrect.	appropriately	



Please do not hesitate to contact our customer support department if you encounter any difficulties. Our engineers will be in touch with you in no time.

#### Address:

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