

Panasonic System Communications Company of North America  
 Division of Panasonic Corporation of North America  
 Two Riverront Plaza  
 Newark, NJ 07102-5490

## PANASONIC HOME THEATER LCD PROJECTORS Limited Warranty

Models or Parts	Part Warranty	Labor Warranty
PT-AE Series	2 Years or 2000 hours (whichever comes first)	2 Years or 2000 hours (whichever comes first)
PT-AR LCD Projectors	1 Year or 2000 hours (whichever comes first)	1 Year or 2000 hours (whichever comes first)
Exceptions		
Lamp	90 days	NONE (user replaceable)
All Panasonic accessories: e.g. carry case/bag, cables, remote control, filter, batteries, etc.	30 days	NONE

Panasonic Solutions Company (referred to as “the Warrantor”) will repair this product and its accessories as defined in the attached table, with new or refurbished parts, free of charge in the continental USA, during the applicable warranty coverage period from the original date of purchase in the event of a defect in materials or workmanship as follows: Carry-in or mail-in service within the **continental USA** may be obtained during the warranty period by contacting Panasonic Solutions Company Technical Support Center at the following toll free number **855-772-8324** or via e-mail: [projectorsupport@us.panasonic.com](mailto:projectorsupport@us.panasonic.com). Customer is responsible for the cost of delivering unit to Panasonic facility, while Panasonic will pay for the return transportation. For units out of warranty or customers outside of the continental USA, shipping arrangements and cost (both ways) are the customer’s responsibility.

This warranty is extended only to the original purchaser and is nontransferable. A purchase receipt or other proof of date of original purchase will be required before warranty service is rendered. Whenever the date of original purchase can not be satisfactorily determined, the date of manufacture of the unit will be deemed to be the effective date of the warranty. Lamp usage hours recorded into lamp memory chip need to be verified by Panasonic before lamp replacement is granted. The Warrantor reserves the right to audit and reject any warranty claim that cannot be substantiated. This warranty only covers failures due to defects in materials or workmanship which occur during normal use. The warranty DOES NOT cover damage to the projector and its components which occur in shipping; failures which are caused by products not supplied by the warrantor; failures which result from accident, misuse, abuse, neglect, mishandling, misapplication, alteration, modification, faulty installation, setup adjustments, improper antenna, inadequate signal pickup, maladjustment of user controls, improper operation, power line surge, improper voltage supply, lightning damage, smoke or chemical vapors contamination, air conditioning, humidity control or other environmental conditions; failure to maintain the product as outlined in the applicable Operating Instructions; service by anyone other than an authorized repair facility; damage that is attributable to acts of violence, war, acts of God or force majeure. The warranty does not cover damage which occurs to the projector or its components caused by excessive continual usage, in excess of 8 hours a day. The warranty does not cover units of which the model and serial number label has been defaced, modified, tampered with or removed.  
 The warranty does not cover consumable parts.

### LIMITS AND EXCLUSIONS

There are no express warranties except as listed above.

The warrantor shall not be liable for incidental or consequential damages resulting from the use of this product, or arising out of any breach of the warranty. The Warrantor does not warrant, and shall not be responsible for, any lost data or images contained in any product (including in any returned product), regardless of the cause of the loss. The Warrantor shall also not be responsible for any costs associated with determining the source of system problems or removing and installing either faulty Panasonic product or loaner (where applicable). All express and implied warranties, including the warranties of merchantability and fitness for particular purpose, are limited to the applicable warranty period set forth above.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state. If you have a problem with this product that is not handled to your satisfaction, then write the Consumer Affairs Department at the Company address indicated above.



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